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November 14, 2000

David Waddell, Executive Secretary
Tennessee Regulatory Authority
460 James Robertson Parkway
Nashville, TN 37243

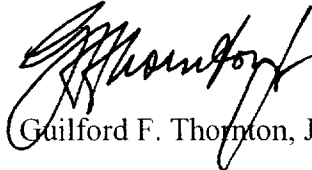
RE: All Telephone Companies Tariff Filings Regarding Reclassification of
Pay Telephone Service as Required by Federal Communications Commission
Docket 96-128
TRA Docket No. 97-00409

Dear Mr. Waddell:

On behalf of Citizens Telecommunications Company of Tennessee and Citizens
Telecommunications Company of the Volunteer State (collectively, "Citizens"), I am enclosing
with this letter Citizens' responses to data requests contained in your letter of October 27, 2000.

Copies are being served on counsel for all parties of record. Should you have any
questions or require anything further at this time, please do not hesitate to contact me.

Sincerely,



Guilford F. Thornton, Jr.

GFT/lb

cc: Richard Tettelbaum

POSTED
11/17/00

TRA Staff Data Request #1:

Provide financial statements for Citizens Tennessee payphone operations for the years ended 1997, 1998, 1999 and YTD 2000.

Citizens' response:

NS TN PAYSTATION FINANCIAL STATEMENT:

	1997	1998	1999	YTD 2000
TOTAL REVENUE	582,932	412,353	474,034	354,434
TOTAL EXPENSES	549,599	408,345	385,292	271,995
GROSS PROFIT	33,333	4,008	88,742	82,438

TRA Staff Data Request #2:

Provide the number of payphones in Tennessee served by Citizens as of December 31, 1997, 1998, 1999 and October 1, 2000.

Citizens' response:

	1997	1998	1999	Oct. 1 2000
Citizens	445	468	503	520
COCOT	260	370	515	552

TRA Staff Data Request #3:

Please indicate whether the cost study information filed by Citizens' in Docket Number 97-00409 is based on jurisdictionally separated or unseparated costs.

Citizens' response: The cost study information submitted by Citizens is based on jurisdictionally unseparated incremental cost studies.

CERTIFICATE OF SERVICE

I hereby certify that a true and correct copy of the foregoing has been served upon the following individuals, via U.S. Mail, on this 14th day of November, 2000.

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Nashville, TN 37243

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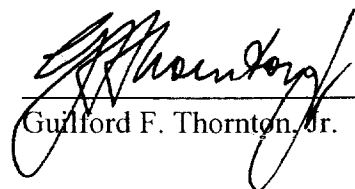
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